



Date Mailed: 02/07/19

1 Account Number: 000011-11-0



**TOTAL AMOUNT DUE**

Due after 2/28/2019, add late fee of  
After 2/28/19, Pay

**\$62.59**

\$0.00

**\$62.59**

**TOTAL AMOUNT ENCLOSED**

\$ \_\_\_\_\_



2 JOHN A. CUSTOMER  
101 MAIN STREET  
ANYWHERE, MO 11111

3 Remit to:  
LIBERTY UTILITIES  
PO BOX 650689  
DALLAS, TX 75265-0689

1529652653000000590000000059899

For account questions, call 800-206-2300. To pay your bill by phone, call 888-631-8973.

Liberty Utilities (www.empiredistrict.com)  
602 S Joplin Avenue  
Joplin, MO 64801-2337

4 Account Number: 000011-11-0

**Summary as of 02/06/2019:**

5	Previous Bill	01/07/19		\$27.94	
	Payment Received	01/17/19	Check	(\$27.94)	Thank you
	Balance Forward			\$0.00	
	Water		000011-11-0	\$27.29	***
	Electric		000011-11-0	\$35.30	***
6	<b>TOTAL AMOUNT DUE</b>			<b>\$62.30</b>	

\*\*\* see Account Detail following message(s).

7 If you have a question or problem with billing or service or need help managing your charges with a delayed payment agreement, we welcome your call.

To use Liberty Utilities' automated account information by phone use the 11-digit location number on the back of your statement.

Pay your bill with a credit or debit card by phone by simply calling 888-631-8973. Pay your bill online at www.empiredistrict.com. Choose the Pay Your Bill option and select Make Payment. There is a convenience fee for these services.

When making a payment, use the nine-digit account number on the front of your statement.

To report an electric outage, use the 11-digit location number on the back of your statement.

Project Help --- Neighbors Helping Neighbors

The current year Customer Confidence Report (CCR) is available online. To access the report online use the following URL:  
<http://dnr.mo.gov/ccr/MO5010038.pdf>. For a paper copy please call us at 417-678-2652

- 1) Nine-digit account number needed to make a payment.
- 2) Customer and billing location information.
- 3) Company mailing address to remit payment. Information on additional payment methods can be found on the company website, www.empiredistrict.com.
- 4) Customer account number.
- 5) Previous balance, recent payments, and remaining balance.
- 6) Total amount due for current month – detailed explanation on customer charges can be found on the back of the bill.
- 7) This area has important messages from the company.

## Account Detail

<b>8 Location# 000011-11-001</b>		<b>9</b> For Water Service at 101 Main Street, Anywhere, MO 11111		Rate: WA-Water	
<b>10</b>	Read for: 00000 From 01/14/19 to 02/11/19 (28 Days), Curr Read - 141 Prev Read - 137, Totaling 4 K Gal				
<b>11</b>	02/18/19	Meter Charge-5/8 in or <	1 x 12.93		\$12.93
<b>12</b>	02/18/19	Usage Charge	4KGALLONS x 4.30		\$17.20
<b>16</b>	02/18/19	Hydrant Rental	1 x .80		\$0.80
<b>17</b>	02/18/19	City Tax	\$30.93 x .025		\$0.77
			<b>18 Current Months Charges:</b>		<b>\$31.70</b>
	02/28/19	APP Installment			
<b>Contract Update</b>				<b>Billed Charges:</b>	<b>\$27.00</b>
APP		Status before payment is \$31.10, after payment in full \$4.10. This account will be reevaluated in April.			
<b>8 Electric 000011-11-001</b>		<b>9</b> For Service at 101 Main Street, Anywhere, MO 11111		Rate: RG-Residential	
<b>10</b>	Read for: 00000 From 01/14/19 to 02/11/19 (28 Days), Curr Read - 59227 Prev Read - 58282. Totaling 945 Kwh				
<b>11</b>	02/18/19	Customer Charge	1 x 13.00		\$13.00
<b>12</b>	02/18/19	Usage Charge	600KWH x .13006		\$78.04
<b>12</b>	02/18/19	Usage Charge	345KWH x .10574		\$36.48
<b>13</b>	02/18/19	Energy Efficiency Program Cost	945KWH x .00039		\$0.37
<b>14</b>	02/18/19	Tax Cuts and Jobs Act	945KWH x .00516		CR \$4.88
<b>15</b>	02/18/19	Fuel Charge	945KWH x .00087		CR \$0.82
	02/18/19	Franchise Fee	\$122.19 x .06		\$7.33
<b>17</b>	02/18/19	City Tax	\$122.19 x .025		\$3.06
			<b>18 Current Months Charges:</b>	<b>\$132.85</b>	\$176.00
	02/18/19	APP Installment			
<b>Contract Update</b>				<b>Billed Charges:</b>	<b>\$176.00</b>
APP		Status before payment is \$435.88, after payment in full \$259.88. This account will be reevaluated in April.			

- 8) 11-digit location number to report outages or to use automated account information by phone.
- 9) Service address - this is important for customers who have multiple accounts.
- 10) Meter number, previous meter read, current meter read, and usage information.
- 11) Liberty Utilities service includes a fixed monthly customer charge, no matter how much water or electric is used.
- 12) The usage charge is for kilowatt hours (Kwh) used by a customer. The charge for each Kwh used by a customer from June 16 through September 16 is \$0.107 per Kwh. The charge for the other eight months of the year is \$0.107 per Kwh for the first 600Kwh and \$0.0871 for each Kwh thereafter. The usage charge is for the thousands of gallons used by a customer. The charge is \$4.30 per one thousand gallons used.
- 13) The charge for programs assisting with energy efficiency promotion and education.
- 14) The credit based on the Tax Cuts and Jobs Act tax reform of 2017.
- 15) The charge for the difference between fuel and purchased power costs established in the current rate structure and the actual fuel and purchased power costs incurred by the company. This rate changes twice a year. If fuel costs are less than what is established by the current rates, customers will see a credit in the Fuel Charge line. The cost includes no mark-up or profit for the company.
- 16) Customer's portion of the costs for fire hydrants within their community.
- 17) Taxes, fees and other assessments.
- 18) Total charges for the billing period.
- 19) The amount due from the customer by the due date.